

SEPT

DEC

<p>CUSTOMER</p>	<ol style="list-style-type: none"> 1. Document business process 2. Design and agree architecture 3. Select and procure Helpdesk 4. Begin Helpdesk roll out 5. Build Customer App 6. Integrate with WMS 	<ol style="list-style-type: none"> 1. Identify business owners for future customer apps 2. Agree and build next 'app' to integrate after understanding it's capabilities 3. Build customer record shell 4. Start to integrate big data sets
<p>VULNERABLE ADULTS</p>	<ol style="list-style-type: none"> 1. Create user stories from our communities 2. Deliver a multiagency workshop to identify location of data and propensity to share 3. Agree architecture with ASC and IMT 4. Agreement from 4 D & B's to use CIS 5. Business case to Investment panel 	<ol style="list-style-type: none"> 1. Beta CIS system in use by 4 D & B's 2. False Scenario test 3. Vulnerable adults App built to pull data together 4. Wider sign up with other D & B's 5. Initiate pilot with CCG
<p>TRANSPORT</p>	<ol style="list-style-type: none"> 1. Get stakeholder sign up for the big data approach 2. Agree with university the Big data analytics support provision 3. Create data schema 4. Collect and cleanse data 	<ol style="list-style-type: none"> 1. Send data to University for them to analyse and visualise 2. Work with the university to gains valuable results 3. Publish results of exercise publically 4. Report findings to CIB
<p>DATA & KNOWLEDGE</p>	<ol style="list-style-type: none"> 1. Agree open and published data principles 2. Agree internal data sharing principles 3. Evaluate and build requirements for data platform based on the agreed principles 4. Launch knowledge and date share campaign 5. Agree a Pilot approach 	<ol style="list-style-type: none"> 1. Launch Digital Leadership course 2. Set Data publishing KPI's 3. Evaluate the success and outcomes of the knowledge and data share campaign, iterate. 4. Provide Product management and Agile delivery training

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